

Peloton **Commercial Bike** Limited Warranty

PLEASE READ THESE WARRANTY TERMS CAREFULLY BEFORE PURCHASING A PELOTON COMMERCIAL BIKE. YOU HEREBY CONSENT TO THE FOLLOWING WARRANTY TERMS AND CONDITIONS.

Peloton Interactive, Inc. ("Peloton") extends the following Limited Warranty, which applies only to use of the Peloton Commercial Bike indoors, in a commercial setting, as authorized in a sales agreement between Peloton and the purchaser. Any other use of the Peloton Commercial Bike shall void this Limited Warranty. During the applicable Limited Warranty periods described below, the covered components of the Peloton Commercial Bike will be free of defects or malfunctions during normal use. Certain exclusions apply, as further described in this Limited Warranty.

The Limited Warranty applies for the following components of the Peloton Commercial Bike only, for the time period indicated. The Limited Warranty applies only against defects discovered within the applicable Limited Warranty period and only so long as the Peloton Commercial Bike remains in the possession of the original purchaser.

Touchscreen – 36 Months. Peloton warrants the touchscreen against defects in workmanship and materials for a period of 36 months from the original date of purchase.

Frame – Five Years. Peloton warrants the frame (excluding any moving parts bolted to the structural frame) against defects in workmanship and materials for a period of five years from the original date of purchase.

Bike Components – 36 Months. Peloton warrants the components and all original parts of the Peloton Commercial Bike other than pedals, including its belt, brake resistance, crank shaft, seatpost, handlebars and water bottle holder, against defects in workmanship and materials for a period of 36 months from the date of original purchase.

Bike Pedals – Six Months. Peloton warrants the components and all original parts of the original pedals that come with the Peloton Commercial Bike against defects in workmanship and materials for a period of six months from the date of original purchase. Bike pedals are not warranted against normal wear and tear and it is important that you maintain the pedals by inspecting the pedals regularly for any damage, loose parts or other signs of wear and tear that could cause breakdowns or part failures. Any pedal that shows signs of worn or damaged parts should be removed from service immediately. Please refer to Peloton's guide on maintaining your pedals, available on Peloton's website.

Labor – 36 Months. For Peloton Commercial Bikes originally assembled by an authorized Peloton technician, Peloton will cover the labor cost for the repair or replacement made under this limited warranty, where performed by an authorized Peloton technician, for a period of 36 months from the date of original purchase, so long as the Peloton Commercial Bike remains at the same location where it was originally assembled.

Exclusions and Limitations

Who is covered?

- The original purchaser of the Peloton Commercial Bike. The Peloton Commercial Bike must remain in the possession of the original purchaser at the location where originally assembled. This Limited Warranty is not transferable.

What is covered?

- If a defect arises in the Peloton Commercial Bike or a warranted component within the applicable Limited Warranty period, the purchaser's sole and exclusive remedy is for Peloton to, at Peloton's discretion to the extent permitted by law, either replace or repair the defective or malfunctioning Peloton Commercial Bike or component with the same or a comparable model.
- Any replacement or repaired component shall be warranted for the remainder of the original Limited Warranty period or 30 days, whichever is longer, or for any additional period that is required by applicable law.

What is NOT covered?

- Any other Peloton products or services, non-Peloton products or labor, units that are, or that Peloton reasonably believes to be, stolen, counterfeit, or purchased from an unauthorized distributor or reseller, units purchased or used outside the U.S., and units missing serial numbers.
- Software, even if sold with or embedded in the Peloton Commercial Bike, or Internet connectivity. Peloton does not warrant that the operation of the Peloton Commercial Bike will be uninterrupted or error-free.
- Damage or equipment failure due to normal wear and tear, improper or negligent assembly, maintenance, installation, relocation, or repair (other than that caused by a Peloton authorized service technician), use of the Peloton Commercial Bike with parts or accessories from third parties, or with parts or accessories not originally intended for or compatible with the Peloton Commercial Bike, or any use contrary to the instructions in the Peloton Guide.
- Damage or equipment failure due to accident, abuse, improper or abnormal use, neglect, corrosion, discoloration of paint or plastic (or any other change in cosmetic appearance that does not affect performance), theft, vandalism, fire, flood, wind, lightning, freezing or other natural disasters or acts of God of any kind, electrical wiring, power reduction, power fluctuation or power failure from whatever cause, unusual atmospheric conditions, collision, introduction of foreign objects, or modifications that are unauthorized or not recommended by Peloton.
- Incidental or consequential damages. Peloton is not responsible or liable for indirect, special, incidental or consequential damages, economic loss, loss of property or profits, loss of enjoyment or use, or other consequential damages of any nature whatsoever in connection with the purchase, use, repair or maintenance of equipment or parts. Peloton does not provide monetary or other compensation for any such repairs or replacement parts costs, including but not limited to gym membership fees, work time lost, cost of substitute equipment, diagnostic visits, maintenance visits or transportation.
- Any attempt to move or repair fitness equipment creates a risk of injury. Peloton is not responsible or liable for any damage or injury incurred during, or as a result of, any move, repair or attempted repair of equipment by anyone other than a Peloton authorized service technician. All moves or repairs attempted by you or your agents are undertaken AT YOUR OWN RISK and Peloton shall have no liability for any injury to person or property arising from such attempted moves or repairs.
- Replacement units, parts and electronic components reconditioned to as-new condition by Peloton or its vendors may sometimes be supplied as warranty replacement and constitute fulfillment of warranty terms.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY GIVEN BY PELOTON AND SUPERSEDES ANY PRIOR, CONTRARY OR ADDITIONAL REPRESENTATIONS. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY STATUTORY

WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED EXCEPT TO THE EXTENT PROHIBITED BY LAW. IN SUCH EVENT, SUCH WARRANTY IS LIMITED TO THE DURATION OF THE WARRANTY PERIODS SET FORTH ABOVE. THIS EXCLUSION APPLIES EVEN IF THIS WARRANTY FAILS OF ITS ESSENTIAL PURPOSES AND REGARDLESS OF WHETHER DAMAGES ARE SOUGHT FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, OR STRICT LIABILITY IN TORT OR UNDER ANY OTHER LEGAL THEORY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS, WHICH VARY FROM STATE TO STATE.

How to obtain warranty service:

- Purchaser must notify Peloton within 10 days after the date of discovery of any nonconformity or defect and make the affected product (and its serial number and proof of purchase, if requested) available for inspection by Peloton or its representative.
- Claims must be made within the specified warranty period.

What if I have questions or concerns?

- You may direct any questions or concerns to your account representative or to Peloton customer support: 1-866- 679-9129 or support@pelotoncycle.com, or by writing to us at:

Peloton Interactive, Inc.
125 West 25th Street, 11th Floor
New York, NY 10001
Attention: Commercial Limited Warranty Claims

- Any disputes between you and Peloton related to this Limited Warranty or the Peloton Commercial Bike will be governed by the dispute resolution provisions of your sales agreement with Peloton, or in the absence of such a provision, then disputes will be resolved by binding confidential commercial arbitration in New York, New York.

What if I want more coverage?

- Extended warranty coverage is available for purchase through Peloton's authorized partner. See support.pelotoncycle.com for more details.